



**CITY OF BRANSON  
PLANNING & DEVELOPMENT**

**CUSTOMER SATISFACTION SURVEY**

In an effort to continually review and improve our service to the community, we invite you to rate your contact with our department. Please be specific in your comments and provide as much detail as possible. We welcome constructive criticism as well as comments to let us know what we're doing right.

You may remain anonymous or you may provide your name and phone number if you would like to discuss your comments or concerns with us. Thank you for taking the time to help us help you!

**Together – We Can Make a Difference!**

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How have we worked with you? (Check all that apply)

- Application for a Permit
  - Building
    - Residential
    - Commercial
  - Sewer
  - Roofing
- Landscaping
- Sign
- Banner
- Application for a Planning & Zoning issue
  - Special Event
  - Special Use
  - Planned Development
  - Rezoning
  - Annexation
- Application to Board of Adjustment or Building Board of Appeals
- Code Enforcement Needs
- Other \_\_\_\_\_

Using a number from 1 to 5 (1 being extremely dissatisfied and 5 being extremely satisfied), please rate your contact with our department. Please offer a comment to support the rating and be specific with your comments.

1. Attitude and Cooperation of Staff \_\_\_\_\_  
Comments: \_\_\_\_\_  
\_\_\_\_\_
2. Knowledge of Staff \_\_\_\_\_  
Comments: \_\_\_\_\_  
\_\_\_\_\_
3. Timeliness of the Process \_\_\_\_\_  
Comments: \_\_\_\_\_  
\_\_\_\_\_
4. Additional Comments/Suggestions: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Optional:**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Return via e-mail to [jadams@cityofbranson.org](mailto:jadams@cityofbranson.org) or mail to:  
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